

Our Participation Promise

1 Your views are important – we want to know what you think.

2 Your best interests will determine all decisions.

3 You will have as much control over your own health as possible.

4 We will work with you to take part in decisions at a level which you are comfortable with.

5 We will find out how you can communicate and how you make choices or decisions.

6 We will provide you with information on which to base your decisions and choices and provide you with opportunities to talk through all decisions.

7 We will provide information in ways which you can understand – using drawings, symbols, photo's – not just words.

8 If you are not able to make decisions or do not feel comfortable with making decisions – we will listen to your views, however those are expressed, and take them into account.

9 If you would like an independent person to help you make difficult decisions we will provide that person.

10 When decisions are made we will make sure that you know what will happen next and when it will happen.

