

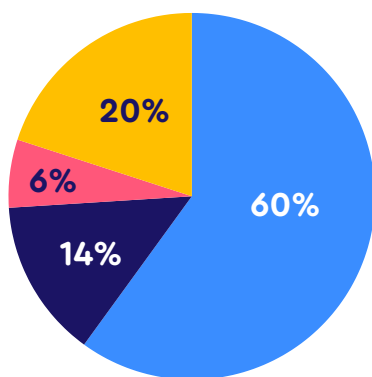
SEND Information Advice and Support Service's and Ofsted /CQC Report 2025-2026

This report is one of four key reports providing a national picture of SENDIAS services. The others are our Data Report, the Minimum Standards Benchmarking report and our Service User Feedback Report.

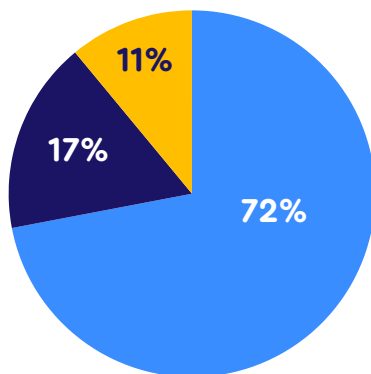
Ofsted reporting and SENDIASs

- SEND IAS service reported positively only by Ofsted
- SEND IAS service reported by Ofsted as being seen to be positive by service users, but significant areas of improvement needed
- Reported by Ofsted as needing to improve to meet standards/ duties
- No mention of SENDIAS service in Ofsted report

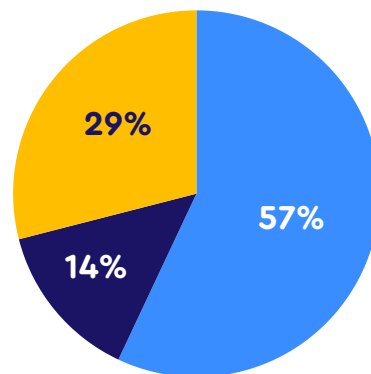
2020-21



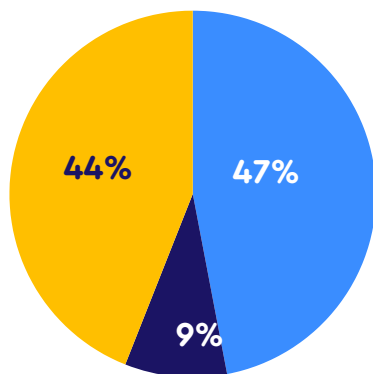
2021-22



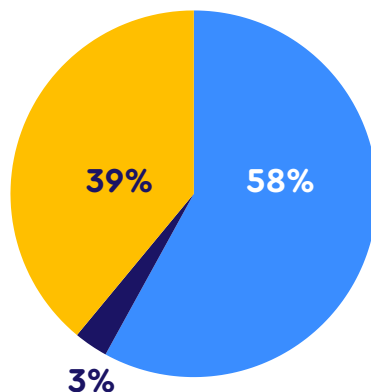
2022-23



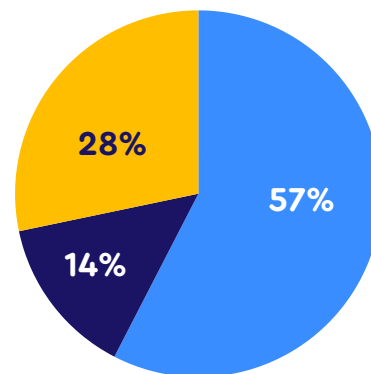
2023-24



2024-25



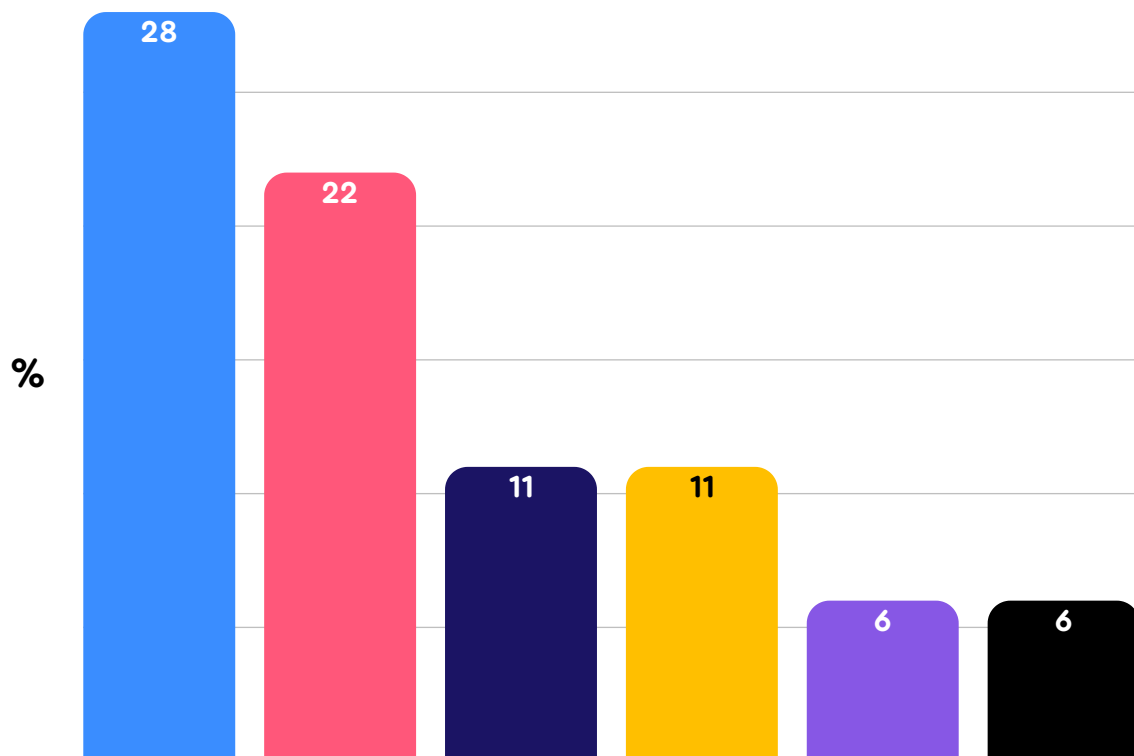
2025-26



Qualitative analysis of feedback

Themes from Ofsted Report: Positives

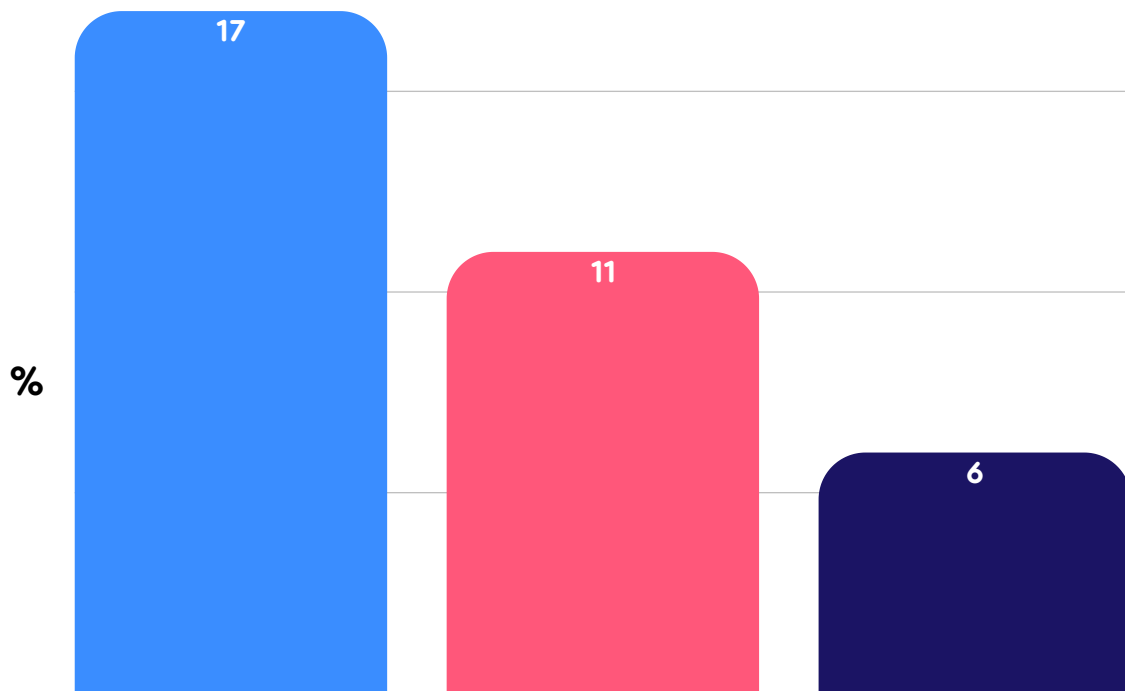
- High quality/ highly valued information, advice and support
- Positive relationships with parent/ carers
- Collaborative working / coproduction
- Well known/ regarded
- Supporting professionals and parent/ carers to understand th...
- Joint commissioning has happened recently and had an impact



Qualitative analysis of feedback

Themes from Ofsted Report: Negatives

- Increasing demand on SENDIAS services that are nearing or at...
- Joint commissioning not in place
- LA s not involving SENDIAS service s as well as they could



Quotes from Ofsted

Examples of services seen as positive by service users but some areas of improvement needed

'Referrals to Lincolnshire's Special Educational Needs and Disability Information, Advice and Support Service, called Liaise, have grown significantly. However, the capacity of the service has not increased. As a result, the service is limiting face -to face support.'

'Although there are areas where improvements in commissioning across the partnership have been made, the lack of formal systems and processes for the commissioning of some services mean there is a risk of improvements not being sustained. For example, the effectiveness of the SEND information, advice and support service (SENDIASS) is currently commissioned solely by the local authority rather than it being jointly commissioned across the partnership.'

Examples of services reported only positively

'The SEND information, advice and support service is well established.'

'Whenever possible, dedicated practitioners take time to build positive working relationships with children and young people with SEND and their parents. For example, the SEND information, advice and support service team members are committed to offering support and signposting to parents and carers.'

'The SEND Information, Advice and Support Service offers valuable support to children and young people with SEND, as well as their families. Practitioners have carefully shaped the service to ensure that it is both easy to access and offers extensive support.'