

SEND Information and Advice Providers 2023

Special
Educational
Needs &
Disabilities

**Information
Organisations
Group**

Organisation name and description	Who can access the support:	Support provided on:	Phone line:	Website:	Email:
ACE - Provides independent advice for parents/carers of children aged 5-16 in state schools in England. We aim to help parents and carers understand an increasingly complex education system so that they can help their children to achieve the best possible outcomes.	Parents & professionals	Education	0300 0115 142: Monday to Wednesday 10am-1pm (term-time only) Check website for opening hours	enquiries@ace-ed.org.uk	www.ace-ed.org.uk
Contact – Provides advice and information to families with disabled children across the UK to enable them get the right support. Brings families together to support each other, and helps families to campaign, volunteer, and fundraise.	Parents and carers of children and young people 0 to 25 in the UK	Education, health and social care	0808 808 3555: Monday to Friday, 9:30am-5pm Press 1 for education issues Press 2 for anything else	helpline@contact.org.uk	www.contact.org.uk
Down's Syndrome Association - The aim of the DSA is to help people with Down's syndrome to live full and rewarding lives.	Parents , professionals, members of the public	Education, health and social care	0333 1212 300: Monday to Friday 10am-4pm	info@downs-syndrome.org.uk	www.downs-syndrome.org.uk

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Information, Advice and Support Services - IAS Services have a duty to provide information, advice and support to disabled children and young people, and those with SEN, and their parents. They are statutory services and are free, impartial and confidential.	Parents, children & young people	Education, health and social care	Check local service details	Check local service details	https://councilfordisabledchildren.org.uk/about-us-0/networks/information-advice-and-support-services-network/find-your-local-ias-service
IPSEA - Independent Provider of Special Education Advice , a charity which offers legally-based advice, support and training to ensure children and young people with Special Educational Needs and Disabilities (SEND) access the right education.	Parents & professionals	Education	2 helplines. Full details on their website	A web based submission form is used rather than an email address	www.ipsea.org.uk
Kids – KIDS are a national charity providing a wide range of support services to disabled children, young people and their families. We offer our support to the whole family with the aim of giving disabled children a brighter future	Parents, young people, Professionals	Education, Health and Social Care			

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National Deaf Children's Society - The National Deaf Children's Society is the leading charity dedicated to creating a world without barriers for deaf children and young people.	Parents, children, young people & professionals	Education, health and social care	0808 800 8880: Monday to Thursday 9.30am-9.30pm and Friday 9.30am-5pm	helpline@ndcs.org.uk	www.ndcs.org.uk
Network 81 - An organisation that gives practical advice and advocacy via a helpline on education. Also provides training courses for parents, and campaigns for properly resourced education	Parents, children, young people & professionals	Education	0845 077 4055	Advice@network81	http://www.network81.org.uk/
SOS SEN - A national charity aiming to empower parents and carers of children and young people with SEN and disabilities to access the help they are entitled to, particularly in the education system.	Parents, children & young people		0208 538 3731: Weekdays during term-time, 9.30am-12.30, 2-5. Tuesdays and Wednesdays 8-10pm	admin@sossen.org.uk	www.sossen.org.uk