

## 7) Case Study: Aspirations and outcomes

This case illustrates that even when a family situation has significant complications, a positive person-centred outcome is still possible.

### Kevin's Story

Kevin is 15. He lives away from his family, in a different area, as it is believed he may pose a risk to his siblings. Kevin's mum sought support from an IS as she felt stressed, angry and very upset. Kevin had two draft plans and she didn't know what was happening. She was confused about which LA would be funding his education in the future. The IS was soon able to explain which LA had responsibility for making an EHCP and for funding her son's education.

Kevin's mum was not happy with the draft plans, they didn't say very much about her son, and what matters to him. The outcomes set for Kevin in the plan were very bland, non-specific and not very SMART. Kevin's mum was disappointed but didn't know how she could shape the plan or change the outcomes.

The IS worked with Kevin's mum to improve the drafts – this time including much more about Kevin; his needs, wishes, aspirations, hobbies and what is important to him (in section A). Although it wasn't possible to involve Kevin, his mum was able to use information from a recent review, to say more about his needs.

Kevin knows what he wants for the future. He wants to drive trains or work in a café. He loves cooking and food. Mum wants Kevin to be able to travel independently and be able to use and understand money. Mum had looked at various options for Kevin's transition and one offered the chance of working in a café, making t-shirt designs and selling these. She really liked the fact that Kevin would gain enterprise skills.

The IS helped to create outcomes for Kevin, which were specific and more relevant and personal to him. They submitted the proposed changes to the author of the draft plan. All the changes were accepted, and Kevin's mum was really pleased with the final EHCP. She said that she felt this result could not have been achieved without the help of the IS.